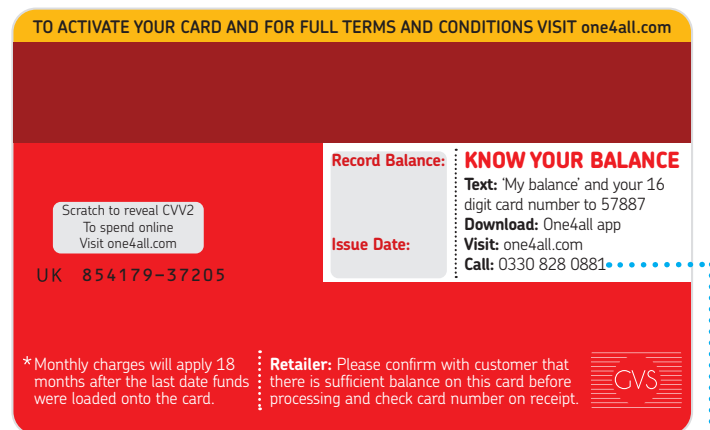


One4all®

Chip & PIN Card Acceptance Procedure



Shown on back of card:
Balance enquiry number
0330 828 0881

Spending a One4all Chip & PIN Gift Card in Store

- 1. Balance** - Ask the customer if there is sufficient balance on the gift card to meet their transaction.
- The customer then inserts their card into the credit card terminal.
Please note, this card is not contactless and cannot be tapped.
- Then they enter their four-digit PIN number.
This action is required to complete the transaction.

Transaction declined – Should you experience a decline of transaction please ask your customer to confirm that there are sufficient funds on the card by calling 0330 828 0881, logging onto one4all.ie or downloading the One4all app. If the balance is established and the card is still declined, please advise the customer to phone Customer Service on 03700 85 41 41

Return of Merchandise

Do not post refunds to the gift card. Please refund in store credit or store card/voucher or as advised by your store management.

**For any queries on our gift cards
please call 03700 85 41 41**