

One4all®

Chip & PIN Card Acceptance Procedure

The One4all Chip & PIN Gift Card has all the great features of a One4all Gift Card with an added benefit - it's available in denominations between €150 to €500. A simple, two-step registration and ID verification process activates the gift card and must be carried out before a customer can use. Once activated, customers can enjoy spending One4all Chip & PIN at over 11,000 stores, or online without any limitation restrictions.



Spending a One4all Chip & PIN Gift Card in Store

- 1. Balance** - Ask the customer if there is sufficient balance on the gift card to meet their transaction.
- 2.** The customer then inserts their card into the credit card terminal.
Please note, this card is not contactless and CANNOT be tapped.
- 3.** Then they enter their four-digit PIN number. This action is required to complete the transaction.

Transaction declined

Should you experience a decline of transaction, please ask your customer to confirm the following:

- there is sufficient balance on the card
- the card has been activated
- the correct pin has been used

If the card is still declined, please advise the customer to phone Customer Service on (01) 8708 111 or visit www.one4all.ie

Return of Merchandise

Do not post refunds to the gift card. Please refund in store credit or store card/voucher or as advised by your store management.

For any queries on our gift cards please call 01 8708 111